



Coal Handling and Processing Plant (CHPP)

2024 Complaints Register

| # | Method | Date/Time of Complaint | Nature of Complaint | Investigation | Action Taken / Follow-up |
|---|--------|------------------------------|---------------------|--------------------------|--|
| 1 | Phone | 09/02/2024 | Windscreen Damage | Noted Truck leaving CHPP | Followed up with complainant to resolve |